



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
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MEMBERS of the BOARD
Barbara M. Bechtel
Michael Brooks
Tanya L. Meyer
Dr. Valerie A. Palarski
James Surprise
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
And
STATE LONG TERM
CARE OMBUDSMAN
Heather A. Bruemmer

BOARD MEETING AGENDA
Wednesday, February 27, 2018
Central Office
1402 Pankratz Street, Suite 101
Madison, WI 53704

- 9:00am Welcome, Call to Order: **Tanya Meyer**, Chair
Changes to Agenda
Approval of Agenda
Approval of Minutes (October 31, 2018)
- 9:15am **Kathleen Miller**, Lead Ombudsman and **Sarah Oneil**, Ombudsman for the Board on Aging and Long Term Care: I Respect, I Self-Direct (IRIS) Ombudsman Program Updates
- 10:15am Break
- 10:30am **Christopher McElgunn**, Counsel to the Board: Legislative updates
- 10:50am **Vicki Buchholz**, Medigap Helpline Services Supervisor: Program updates
- 11:10am **Kim Marheine**, Ombudsman Services Supervisor: Program updates
- 11:30am Comments from the public
- 11:45am Working lunch
- 12:30pm **Otis Woods**, Administrator, Division of Quality Assurance, Department of Health Services and **Laurie Arkens**, Director of the Office of Caregiver Quality : Nursing Home Inspection Results that Impact Certified Nursing Assistant Training Programs
- 1:30pm **Kellie Miller**, Volunteer Services Supervisor: Program updates
- 1:50pm **Heather A. Bruemmer**, Executive Director/State Ombudsman: Administrative Report
- 2:30pm Other issues to come before the Chair
- Next meeting dates for 2019: 5/16, 8/7, 10/30
- Adjournment